



Nationwide Skip Experts Make Monumental Partnership with masterQueue powered by Intellaegis

28% productivity lift results in a 12% increase in Positive Resolution for Nationwide clients

Dallas, Texas - Nationwide Skip Experts (NSE) recently deployed masterQueue, an enterprise level skip tracing software, across their organization. Since deployment of the software, NSE has seen a dramatic increase in productivity and bottom line results. NSE has already seen record breaking statistics and expects to continue raising the bar with exceptional customer service and performance.

Nationwide Skip Experts continues to keep excellence at the core of their operation as they launch into a partnership with Intellaegis.

“Since going live with masterQueue, we’ve seen a 28% increase in the number of accounts worked over the last 90 days, which has resulted in a 12% increase in resolutions during that same period. I’m anxious to see what the future will bring” said James McKellum, CEO of NSE.

masterQueue delivers bottom line results for First-Party Lenders and their Third-Party Vendors. It’s automated workflow tools eliminate cumbersome manual processes involved in gathering addresses and phone numbers from dozens of data providers to contact customers Lenders have lost touch with. In addition to efficiency, it allows the compliance rules associated with various State and Federal laws to be shared, along with the data, between Lenders and Vendors, all in one system.

“There’s a reason Nationwide wins awards for their skip tracing prowess. Their ability to quickly and easily adopt new technology validates their cutting edge capabilities and desire to deliver a more compliant and efficient model to their customers,” said John Lewis, CEO of Intellaegis.

This utilization of artificial intuition in masterQueue is revolutionizing the industry standards, and you can expect NSE to continue leading the pack while delivering exceptional service and performance to all their clients.

NSE clients can expect faster turnarounds, increased accuracy, and more money in their pocket. This partnership launches as NSE is coming off their most productive year to date. One can only expect that and more in the coming year. It is safe to say, NSE is dedicated to being trailblazers, creative, and conscious of market trends.

“We are super excited for what is to come,” said McKellum.

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